

# You Win in the Locker Room First

By Jon Gordon & Mike Smith; Adapted by Susan Schilke, TeamStrength February 2016

# The 7 Cs to Build a Winning Team in Business, Sports & Life

## Culture:

- → Organizations with sustained cultures have sustained success
- $\rightarrow$  Culture drives expectations and beliefs
  - → Expectations and beliefs drive behaviors
    → Behaviors drive habits
    - $\rightarrow$  Habits create the future
- $\rightarrow$  Know what you stand for put it into process
- $\rightarrow$  Focus on the Root, not the fruit
- $\rightarrow$  Built it up and down everyone creates culture
- $\rightarrow$  Live it, value it, reinforce it and fight for it

## **Contagious:**

- → Make a decision to be positively contagious (C vs. germ)
- $\rightarrow$  Leadership is a transfer of belief share a powerful vision and mission with your team
- $\rightarrow$  Fill your team with positively contagious team members
- $\rightarrow$  Remove energy vampires
- $\rightarrow$  Adopt a no complaining policy

#### **Consistent:**

- $\rightarrow$  Be the same leader whether you are winning or losing
- $\rightarrow$  It's not okay to be moody people don't know what to expect and lose trust in you
- $\rightarrow$  Consistently remove any seeds of complacency
- → Commit to consistent improvement
- $\rightarrow$  Be humble life-long learner; headlines become fish wrap
- $\rightarrow$  Be hungry push yourself and your team to be great

#### Communicate:

- → Communication begins the relationship developing process relationships are key to winning teams
- $\rightarrow$  Voids in communication are filled with negativity
- $\rightarrow$  Take the temperature listen and learn from your team
- → Reiterate and reinforce your critical messages make sure the leaders are sharing the same messages
- $\rightarrow\,$  Communication fosters collaboration



#### **Connect:**

- → Creating a connected team is one of the most important things you do Team beats talent
- $\rightarrow$  Use team-building exercises to build relationships
  - $\rightarrow$  Hero, Hardship & Highlight
  - $\rightarrow$  Defining Moment
  - $\rightarrow$  If you really knew me, you would know this about me
- $\rightarrow$  Create opportunities to connect outside the building
- $\rightarrow$  Connection is a continuous process

## Commit:

- → Not just involved your commitment has to be greater than anyone else's in the organization
- $\rightarrow$  It's not about you, it's about the team commit to them
- $\rightarrow$  Focus on making your team better
- $\rightarrow$  Lose your ego and own the problems
- $\rightarrow$  The ultimate commitment is sacrifice

#### Care:

- $\rightarrow$  A leader who cares builds a team who cares
- $\rightarrow$  Make caring a strategy
- $\rightarrow$  Value team members as individuals
- $\rightarrow$  Develop and share a caring trademark

#### **Coaching:**

- $\rightarrow$  True leaders don't create followers...
- $\rightarrow$  They create more leaders
- $\rightarrow$  Coach with optimism and positivity
- $\rightarrow$  Help people become the best versions of themselves
- $\rightarrow$  Ask people to share their goals and help them get there

#### Character:

- $\rightarrow$  Don't just settle for talent without character
- $\rightarrow$  Character drives talent to greatness
- $\rightarrow$  Leaders are developer of characters as well as talent